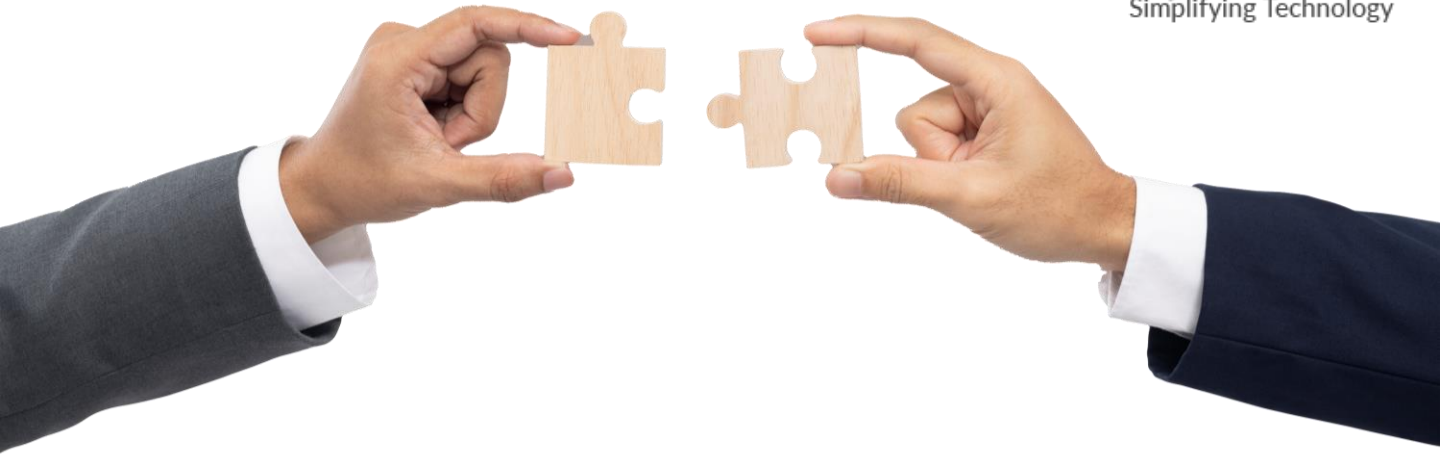




Case Study:

IBM Lotus Notes Journaling Email Segregation to **Office 365**

Pulling together parts of a migration project to enhance performance and collaboration



LAYING THE GROUNDWORK

A successful migration is not as easy as it seems - it requires different pieces of a jigsaw puzzle scattered all over to come together and create the right conditions for enhanced communication and productivity. Founded in the 1950s, the client* is India's Multinational bank with more than 2,40,000 users and 28 branches under its name.

*Having signed a nondisclosure agreement, SysTools does not share client details.

MIGRATING TO OFFICE 365 IS NO CAKEWALK

IBM Domino Emailing Services was assisting the bank for quite some time. This email client lacked certain features like a simple graphic user interface and was also hurting the pockets of the bank in maintaining it.

Amitabh Aditya, Manager of the bank explains:

“The previous email client had served us well, but it was no longer feasible for us to be using it. It was too expensive to run, lacked functionality, and caused far too much downtime.”

So, as a strategic direction to improve efficiency and bring in greater business agility, the client migrated their emails from Notes to Office 365 through a partner company of Microsoft. But they were stuck in the middle of completing the migration process due to other reasons.

- **Journaling Email Data**

Lotus Notes, an on-premise solution journals all the email data that goes through it. Since it was a compliance requirement for the client to move these journaling data to respective end users' Office 365 Mailboxes, the bank was looking for solutions that could do it.

- **Orphan NSF Files**

The firm had several orphan NSF files that and they were clueless about what to do with them.



ENERGY AND PERSISTENCE CONQUERS ALL THINGS

▪ Customized Solution by SysTools

The client knew that a regular migration is not sufficient. As a result, they contacted SysTools through word-of-mouth references.

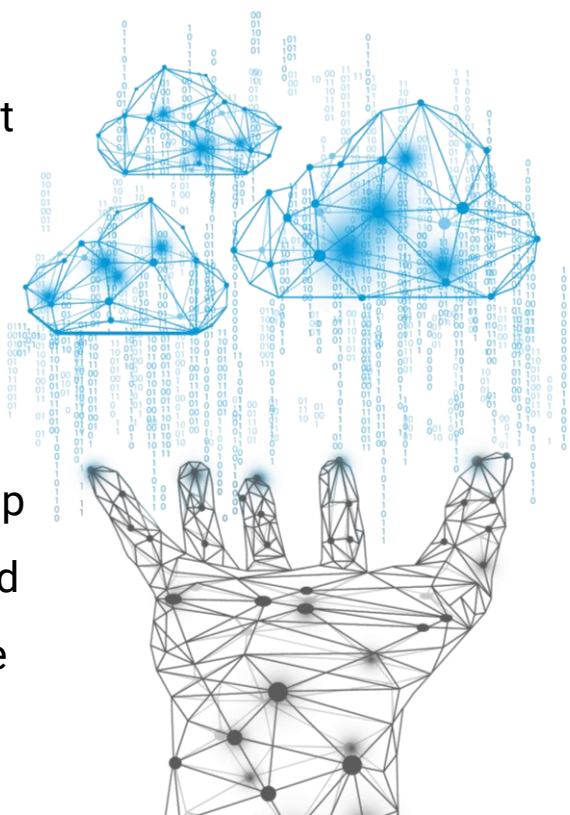
After thoroughly evaluating the situation, SysTools discovered that they did not currently have any product to match the client's expectations. But, being the determined individuals that they are, they decided to create a whole new tool to put the customer out of their misery.

A customized solution, IBM Notes Email Segregator- that could read data from Journaling NSF files for over 3 lakh users and segregate them to their respective Office 365 Mailboxes was developed.

▪ In record time

"Hats off to the SysTools team; they not only comprehended our problem areas, but they also built a bespoke solution for us while keeping our time constraints in mind." Shreya Jain."

Without any further ado, SysTools pulled up its socks and built the entire tool that could segregate 5000 journaling files with a time span of 6 weeks.



STONES ON THE ROAD

The road to success is never simple, there will be rocks, stones, and potholes too, similar was experienced by SysTools.

- **A Large Amount of Data**

The client was a very large bank, with its presence all over the world, so were its users and their data. There were almost hundreds of TB of journaling data that were to be moved to their respective Office 365 mailboxes. Moreover, after segregation, the size of the data increased from TB to Petabyte.

- **Backup of Orphan NSF files**

The orphan NSF files that the company had, SysTools offered to create a backup of them in EML file format through their Lotus Notes Backup Software.

- **Deployment of the Tool**

Being a large organization, the number of systems in the bank was also very large. It was a challenge for SysTools to run the segregation software in 146 systems in which Office 365 was installed.

WHAT THE CLIENT HAS TO SAY ABOUT US



"The results exceeded all our expectations," says the bank's Chairman. We were trapped in a situation for which no other organization had a solution. However, it was because of SysTools' customized tool that we were able to complete our Lotus Notes to Office 365 migration and get back to our normal working routine."

About SysTools

SysTools provides products and services in Cyber Security & Data Migration. We have 200+ products which is being used by 200,000+ customers across the world.

The customers includes Walmart, Amazon, Apple, NASA etc

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